

**D.K.M COLLEGE FOR WOMEN (AUTONOMOUS),VELLORE-1.**

**INDUSTRIAL AND ORGANIZATIONAL BEHAVIOUR**

**B.SC PSYCHOLOGY - II YEAR**

**UNIT – I INDUSTRIAL PSYCHOLOGY**

**2 Marks Questions**

1. Define industrial psychology.
2. Who is industrial psychologist
3. Name the subfields of industrial psychology
4. List the methods of industrial psychology
5. What is anthropology
6. What is human engineering

**5 Marks Questions**

1. Write the difference between general psychology and industrial psychology.
2. Discuss the role of industrial psychologist.
3. Explain the nature and scope of industrial psychology

**10 Marks Questions**

1. Describe the various subfields of industrial psychology.
2. Explain the different methods of industrial psychology.

**UNIT – II MOTIVATION AND JOB SATISFACTION**

**2 Marks Questions**

1. Define Motivation.
2. Name the five hierarchy of Maslow's need theory.
3. Name the two factors of Herzberg theory.
4. What is Job satisfaction.
5. What is financial incentives.
6. List down any 4 non monetary incentives of an employee.
7. What is reward.

### **5 Marks Questions**

1. Enumerate the importance of motivation.
2. Describe the process of motivation.
3. Write short note on MC. Gregory theory of motivation.
4. Write short note on Herzberg theory of motivation.
5. Write short note on Maslow need hierarchy theory of motivation.

### **10 Marks Questions**

1. Explain any two theories of motivation in briefly.
2. Explain the factors influencing Job satisfaction.

## **UNIT – III    EMPLOYEE SAFETY AND HEALTH**

### **2 Marks Questions**

1. What is employee safety
2. Who is safety officer
3. What is employee health
4. What is OSAHA
5. What is accident
6. What is occupational hazards
7. What is psycho social hazards

### **5 Mark Questions**

1. Describe the importance of employee safety in an organization
2. Explain the different types of employee safety
3. Discuss the role of HRM in employee safety

### **10 Marks Questions**

1. Explain the sec 11 to 40 of Factories act
2. Explain the various health hazards of an employee in an organization

## **UNIT – 4    ORGANIZATIONAL BEHAVIORS**

### **2 Marks Questions**

1. What is organizational behavior
2. What is Globalization
3. What is KPO
4. What is BPO

5. List down the various trends of OB

### **5 Marks Questions**

1. Describe the importance of organizational behavior
2. Explain five anchors of organizational behavior
3. What are the advantage and disadvantage of Globalization
4. Explain the different approach of organizational behavior

### **10 Marks Questions**

1. Describe the various trends of organizational behavior
2. Explain the various models of organizational behavior

## **UNIT – V      INDIVIDUAL AND GROUP BEHAVIOR AND CONFLICT**

### **2 Marks Questions**

1. Give the acronym of MARS model
2. Define individual behavior
3. Define group
4. What is conflict
5. What is negotiation
6. What is brain storming
7. What is Delphi technique
8. What is group cohesiveness

### **5 Marks Questions**

1. Describe the MARS model of individual behavior
2. Explain the various types of individual behavior
3. Explain the stages of group development
4. Explain the different types of conflict
5. How to resolve the conflict through negotiation

### **10 Marks Questions**

1. Elaborate the different types of group
2. Explain the various techniques involved in group decision making
3. Explain the various stages of conflict process.
4. Discuss the positive and negative outcome of conflict