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D.K.M.COLLEGE FOR WOMEN (AUTONOMOUS), VELLORE-1

**SEMESTER EXAMINATIONS**

**APRIL - 2017 15CPCO2B HUMAN RESOURCE MANAGEMENT**

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SECTION-A (5x 6 =30)

**Answer ALL the questions.**

1. (a) What are the managerial functions of HRM? Explain.

(Or)

(b) Write about the evolution of HRM in India.

1. (a) Bring out the importance of recruitment.

(Or)

(b) Write a short note on QWL.

1. (a) Explain the causes of grievances.

(Or)

(b) Explain the requirements of a sound incentive plan.

1. (a) Explain the merits and demerits of seniority based promotion.

(Or)

(b) What are the criteria for Job enrichment?

1. (a) What are the importance of Training?

(Or)

(b) Briefly discuss the internal factors influencing change.

SECTION-B (3x15 =45)

**Answer any THREE of the following questions.**

1. What is Human resource planning? Explain the steps involved in HRP.
2. Explain the different types of Interviews.
3. Discuss the various causes of Stress.
4. Describe the modern methods of Performance Appraisal system.
5. Explain the various methods of Training the employees of an organization.

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