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D.K.M.COLLEGE FOR WOMEN (AUTONOMOUS), VELLORE-1

**SEMESTER EXAMINATIONS**

**APRIL - 2016 15CPCO2B**

**HUMAN RESOURCE MANAGEMENT**

Time : 3 Hrs Max.Marks : 75

SECTION-A (5x 6 =30)

**Answer ALL the questions.**

1. (a) Define HRM. List out the characteristics of HRM.

(Or)

(b) Explain the objectives of Human Resource Planning.

1. (a) Briefly explain the external sources of Recruitment.

(Or)

(b) Write short note on QWL.

1. (a) Explain the essentials of a good wage system.

(Or)

(b) List out the non – financial incentives.

1. (a) State the objectives of Performance Appraisal.

(Or)

(b) Explain the merits and demerits of seniority based promotion.

1. (a) Define Training. What are the objectives of Training?

(Or)

(b) Briefly discuss the internal factors influencing change.

SECTION-B (3x15 =45)

**Answer any THREE of the following questions.**

1. Explain the managerial and operative functions of Human Resource Management.
2. Describe the various stages involved in the selection process of an employee.
3. Discuss the various causes of stress.
4. Elaborate the modern (contemporary) methods of performance appraisal.
5. Elucidate the various ‘off the job’ training methods.

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