D.K.M.COLLEGE FOR WOMEN (AUTONOMOUS), VELLORE-1 SEMESTER EXAMINATIONS

NOVEMBER - 2016

15CAPS3A

ALLIED: INDUSTRIAL AND ORGANIZATIONAL BEHAVIOUR

Time: 3 Hrs Max.Marks: 75

SECTION-A $(10 \times 2 = 20)$

Answer ALL the questions.

- 1. Define Industrial Psychology.
- 2. What is anthropology?
- 3. Define motivation.
- 4. What is job satisfaction?
- 5. What is employee safety?
- 6. List out the occupational hazards.
- 7. Define organisational behavior.
- 8. Define globalization.
- 9. What is cohesion?
- 10. What is conflict?

SECTION-B $(5 \times 5 = 25)$

Answer any FIVE of the following questions.

- 11. List out the sub fields of Industrial psychology.
- 12. Explain about the Maslow's need hierarchy theory.
- 13. Importance of employee safety in organization.
- 14. Make a clear note on importance of Organizational behavior.
- 15. Write short notes on the conflict process.
- 16. What is Herzberg's two factor theory?
- 17. Enumerate about the psychosocial hazards.
- 18. Differentiate between industrial psychology and general psychology.

SECTION-C $(3 \times 10 = 30)$

Answer ALL the questions.

19. (a) Explain in detail about the methods of industrial psychology.

(Or)

- (b) What are the factors influencing job satisfaction.
- 20. (a) Write in detail about how to keep employees safe in the workplace.

(Or)

- (b) Explain about the three levels of analysis in organisational behavior model.
- 21. (a) Discuss about the common decision biases.

(Or)

(b) write about the five stages of group development.