

D.K.M. COLLEGE FOR WOMEN (AUTONOMOUS), VELLORE-1
SEMESTER EXAMINATIONS
NOVEMBER – 2018
ELEMENTS OF HUMAN RESOURCE MANAGEMENT

15CPHR1B

Time : 3 Hours

Max. Marks: 75

SECTION – A (5 x 6 = 30)

Answer ALL the questions.

1. (a) Define Human Resource Management. How does it differ from Personnel Management?
(Or)
(b) Discuss the Qualities of Good Human Resource Manager.
2. (a) What is Interview? Discuss various types of Interview.
(Or)
(b) Discuss the importance of Induction Program.
3. (a) Discuss the Various Training Methods.
(Or)
(b) How does Grievances are Redressed? Discuss its Procedures.
4. (a) What is Industrial relation? Discuss the characteristics of industrial Relations.
(Or)
(b) Discuss the Problems of Trade union.
5. (a) What is Collective Bargaining? Discuss the Features of Collective Bargaining.
(Or)
(b) What is Workers Participation in Management? Discuss objectives of WPM.

SECTION – B (3 x 15 = 45)

Answer any THREE of the following questions.

6. Explain the Functions of Human Resource Management.
7. Explain the Process of Recruitment.
8. Explain the various Methods of Performance Appraisal.
9. What are the important causes of industrial disputes? Explain the machinery for settlement of disputes.
10. What are the objectives and necessary conditions of Collective Bargaining?
