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D.K.M.COLLEGE FOR WOMEN (AUTONOMOUS), VELLORE-1
SEMESTER EXAMINATIONS
APRIL - 2017
ORGANIZATIONAL PSYCHOLOGY

CPS6C

Time : 3 Hrs**Max.Marks : 75****SECTION-A (10 x 2 =20)****Answer ALL the questions.**

1. Define organizational psychology.
2. Who is personnel?
3. What is selection?
4. What is recruitment?
5. List down some pioneers in personnel selection.
6. What is organizational structure?
7. Define organizational culture.
8. Define leadership.
9. What is group?
10. What is accident?

SECTION-B (5 x 5 =25)**Answer any FIVE of the following questions.**

11. Explain the historical development of organizational psychology?
12. Write short notes on employee behavior.
13. How to create and sustain an ethical and customer responsive culture?
14. Explain the inspirational approaches to leadership.
15. Write the difference between groups and teams.
16. Explain the causes of accidents in industries/ working place.
17. Explain the common organizational design.
18. What are the barriers to effective communication? Explain.

SECTION-C (3 x 10 =30)**Answer ALL the questions.**

19. (a) Explain the challenges in organizational psychology.
(Or)
(b) Explain the physical working conditions in the working environment.
20. (a) Explain the contemporary issues for managers.
(Or)
(b) Explain the process of communication.
21. (a) Write short notes on i) Organizational structure.
ii) Organizational dynamics
(Or)
(b) Explain the various types of team.