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**D.K.M. COLLEGE FOR WOMEN (AUTONOMOUS), VELLORE – 1**  
**SEMESTER EXAMINATIONS**  
**APRIL – 2016** **NBA4A**  
***ELEMENTS OF HOSPITAL MANAGEMENT***

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Time: 2 Hrs

Max. Marks: 50

**SECTION – A (10 X 2 =20)**

Answer ALL the questions.

1. Define Hospital Management.
2. Explain Delegation.
3. What is De - centralisation?
4. Define Motivation.
5. What is equipment planning?
6. Explain Hospital Administrator.
7. What is Autocratic Leadership?
8. Define Communication.
9. Write any two importance of communication.
10. Explain Encoding.

**SECTION – B (3 X 10 =30)**

Answer any THREE of the following questions.

11. Explain the importance of hospital planning.
12. Discuss the barriers of effective communication in medical institution and method of overcoming it?
13. Examine the applications of Maslow's theory of motivation in hospital management.
14. Explain the qualities of a successful leader.
15. Explain Vroom's Expectancy theory.

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