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D.K.M.COLLEGE FOR WOMEN (AUTONOMOUS), VELLORE-1
SEMESTER EXAMINATIONS
APRIL - 2016 **SBA4A**
ELEMENTS OF HOTEL MANAGEMENT

Time : 2 Hrs

Max.Marks : 50

SECTION-A (10 x 2 =20)

Answer ALL the questions.

1. Define Hotel Management.
2. Write any three functions of Hotel Management.
3. Explain the activities of Hotel Management.
4. Write a note on food and beverage.
5. What is the support service of Hotels?
6. Explain Hubbart formula.
7. Write a note on license.
8. Explain front office.
9. Expand USI.
10. Explain Bar and Restaurant.

SECTION-B (3 x 10 =30)

Answer any THREE of the following questions.

11. What are the functions of front office?
12. Explain the classifications of Hotel management.
13. Explain the characteristics of safety and security.
14. Explain consumer protection.
15. Explain Housekeeping.

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