

Reg.No:

--	--	--	--	--	--	--	--	--	--

D.K.M. COLLEGE FOR WOMEN (AUTONOMOUS), VELLORE-1

SEMESTER EXAMINATIONS

APRIL – 2016

SIS6A / SBA6A

KNOWLEDGE MANAGEMENT

Time : 2 Hrs

Max. Marks : 50

SECTION-A (10 x 2 = 20)

Answer ALL the questions.

1. Define Knowledge Management.
2. What is tacit knowledge?
3. Define knowledge worker.
4. What is the role of knowledge worker?
5. What is meant by mentoring?
6. What is sharing knowledge?
7. Define KBO.
8. Define organizational effectiveness.
9. What is knowledge strategy?
10. What is rewarding knowledge?

SECTION- B (3 x 10 = 30)

Answer any THREE of the following questions.

11. Discuss about various steps of KBO.
12. Explain the different types of knowledge.
13. What are the characteristics of knowledge workers?
14. What are the various ways to attract and retain talent?
15. Write short notes on
 - i) Managing knowledge.
 - ii) Rewarding knowledge.

* * * * *