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D.K.M.COLLEGE FOR WOMEN (AUTONOMOUS), VELLORE-1
SEMESTER EXAMINATIONS

APRIL– 2019
MANAGEMENT

15CPCO2B

HUMAN RESOURCE

Time: 3 Hrs.

Max.Marks : 75

SECTION–A(5x 6 =30)

Answer ALL the questions.

1. (a)State the implication of Behavioural Science to HRM.
(Or)
(b)How does human and other physical resources play an important role in HRM ?
2. (a)What is 'interview'? State the objectives and different types of interviews.
(Or)
(b)Explain the external sources of recruitment.
3. (a)Define Stress. Explain in detail the sources of Stress.
(Or)
(b)Define conflict. Explain the process of conflict management.
4. (a)Explain the need and significance of Human Resource Development.
(Or)
(b)What are the principles to be followed in order to make Human Resource Development effective?
5. (a)Describe in detail designing a training program to achieve the training objectives.
(Or)
(b)Explain the methods of training program for executive development.

SECTION–B(3x15 =45)

Answer any THREE of the following questions.

6. Define HR Planning. State the reasons for increased focus on HR planning in recent years. Explain in detail the process of HR Planning.
7. What is Quality of Work Life? How to measure it? Bring out the techniques of improving Quality of Work Life.
8. Define grievance. What are the causes of grievance? Explain in detail the machinery for redressal of grievances.
9. Explain the criteria for performance appraisal. Explain in detail the modern performance appraisal system with its merits and demerits.
10. What is meant by resistance to change? State the reasons for resistance to change and also Explain the process of managing the resistance to change.

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