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D.K.M. COLLEGE FOR WOMEN (AUTONOMOUS), VELLORE-1
SEMESTER EXAMINATIONS
APRIL – 2019
INDUSTRIAL RELATIONS AND LABOUR WELFARE

15CPHR2D

Time : 3 Hours

Max. Marks: 75

SECTION – A (5 x 6 = 30)

Answer ALL the questions.

1. (a) Differentiate between personal management and human resource management.
(Or)
(b) What are the factors affecting manpower planning?
2. (a) List out the various types of training programmes provided to industrial workers.
(Or)
(b) Explain the five stages of career development.
3. (a) Explain the different methods of wage payments in India.
(Or)
(b) Explain the functions of industrial relations.
4. (a) Explain the process of collective bargaining.
(Or)
(b) List out the objectives of workers participation in management.
5. (a) Define grievance. Explain its characteristics.
(Or)
(b) Explain the various types of strike with suitable example.

SECTION – B (3 x 15 = 45)

Answer any THREE of the following questions.

6. Explain the recruitment process with neat sketch.
7. Discuss in detail on the modern performance appraisal methods with suitable example.
8. Describe the various industrial relation problems in public sector with suitable examples.
9. Explain the duties and powers of conciliation officers, works committee and joint management councils in settlement of industrial disputes.
10. What is industrial unrest? Explain in detail on the various causes of industrial unrest in India.

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