| E - | BUSINESS |
|-----|----------|
|-----|----------|

| | | | Lecture | | Theory | | |
|-----|--------------|------------------|-----------|------------------|-----------|--------------------|--------|
| Sem | Subject code | Category | Total Hrs | Hrs /per week | Total Hrs | Hrs per Week | Credit |
| IV | 19SBA4A | Skill Based – II | 30 | 2 | 30 | 2 | 2 |

COURSE OBJECTIVE:

- 1. The main objective of this course is to give a brief description about the subject which will enhance the students to cope up with today's technological world.
- 2. This subject will make them clearly understand the need for electronic business in online transaction and cybercrime on today's context.

COURSE OUTCOMES:

On Successful completion Of the Course the student will be able:

| CO Number | CO Statement | Knowledge level(K1-K4) |
|--------------|--|---------------------------|
| CO1 | To make the students well conversed with the electronic business and make them understand the difference between traditional commerce and e commerce | K2 |
| CO2 | To make them aware of need for electronic business and buying process in electronic commerce as well as traditional commerce. | K2, K4 |
| CO3 | To make them understand various concepts like electronic banking, electronic payments, electronic travel and tourism and electronic publications. | K1, K2, K3 |
| CO4 | To enhance them with risks associated with online Transactions | K2, K3 |
| CO5 | Motivate students to think critically and analytically to newsuccessful business ideas. | K2, K3, K4 |

K1 – Remember; K2 – Understand; K3 – Apply; K4 – Analyze

MAPPING WITH PROGRAMME OUTCOMES

| COS | PO1 | PO2 | PO3 | PO4 | PO5 | PO6 |
|-----|-----|-----|-----|-----|-----|-----|
| CO1 | М | S | М | М | S | S |
| CO2 | S | М | S | М | S | М |
| CO3 | М | S | S | S | М | S |
| CO4 | S | S | М | S | S | S |
| CO5 | S | М | S | М | S | М |

S - Strong; M - Medium; L - Low

UNIT- II BUYING PROCESS IN E-BUSINESS

Need for E-Commerce : E-commerce in India – Buying Process in E-Commerce – Buying Process in Traditional commerce.

E-Business : Meaning - Advantages and Disadvantages - Traditional Commerce -

Advantages and Disadvantages – Difference between E- Business and Traditional Business.

UNIT -III E-BANKING

E-Banking : Mobile Banking – Internet Banking - Electronic Payment Systems – Electronic Cash – Smart cards and Electronic Payment Systems - Credit Based Electronic Payment Systems - Risks and Electronic Payment Systems.

UNIT- IV ELECTRONIC MARKETING TECHNIQUES 5 Hours

Electronic Marketing – Meaning – Advantages and Disadvantages of Electronic Marketing – Online Marketing Techniques – Visit to websites to learn about their working processes.

UNIT -V E - DISTRIBUTION

E-Distribution : Components of a E - Distribution system – characteristics of online distribution – Advantages and Disadvantages of E-Distribution

Distribution of Marks : Theory -100%, Problems -0%

TEXT BOOKS:

| Sl. no | Authors | Title | Publishers | Year of Publication |
|-----------|-----------------|-------------------------------|----------------------|------------------------|
| 1 | Pandey Adesh K. | Concepts of E-Commerce | Kataria .S.K. & Sons | 2005 |
| 2 | Dave Chaffey | E-Business and E- Commerce | Prentice Hall | 2003 |
| 3 | P.T.Joseph | E-Commerce | PHI | 2012 |

5 Hours

7 Hours

9 Hours

4 Hours

REFERENCE BOOKS:

| S.No | | | | Year of |
|------|----------------|---|------------------------|-------------|
| | Authors | Title | Publishers | Publication |
| 1 | David Whiteley | e-commerce | Tata Mcgraw Hill | 2017 |
| 2 | Neha Arora | e-commerce concepts, models and strategies | Random Publications | 2014 |

TEACHING METHODOLOGY:

- Chalk & Talk
- Lecture
- Seminar
- Assignment
- Chart preparation
- PPT
- Group Discussion
- You tube class
- Case study
- Role play

SYLLABUS DESIGNER:

• **R.Maheshwari,** Assistant Professor, Department of Management Studies, D.K.M College forWomen.